

While we have no written statement on training please find below a brief description of how new employees are coached and trained.

- First six weeks of employment they undergo a mentoring process with a senior technician.
- Entry level courses are attended for Rodents, Insects, and Safe use of pesticides.
- After six weeks employees are allowed to carry out simple duties on their own at premises previously attended.
- More complicated duties are instructed directly by a senior technician. After this they carry out these duties under the observation of a senior technician.
- After approximately twelve to eighteen months they attend the BPCA (British Pest Control Association) Level 2 certificate in pest management.
- After qualification of the above certificate duties and work are continually assessed and tutored by both in house training and on site assessment.

